

Games from Pevans

Hand picked board games since 2004



Terms and Conditions

Contact details

Please contact Games from Pevans by e-mail: Games@pevans.co.uk. You can also phone 020 7183 6256 (+44 20 7183 6256 from outside the UK) during office hours (UK time), Skype Pevans (Pevans56) or write to Games from Pevans, 180 Aylsham Drive, Uxbridge UB10 8UF, UK.

Note: **this is not a shop**, so please don't visit this address.

Formally, Games from Pevans is a trading name of Margam Evans Limited (registered in England and Wales, company number 05152842, registered office 180 Aylsham Drive, Uxbridge UB10 8UF). Margam Evans Ltd is registered for VAT: GB 840 0482 58.

You can often find Pevans at board games events. In particular, I'm at Swiggers games club (www.pevans.co.uk/Swiggers) in central London on Wednesday evenings (we're playing online during the pandemic, but you can still find us from that web page). If there's a specific game you want to try, contact Games from Pevans in advance and I'll bring it along if I can.

Payment

The website (www.pevans.co.uk/Games) lets you order games online. You can pay online using a credit card (securely through PayPal) or your PayPal account (you can set one up as part of the process, but don't have to). Either way, Games from Pevans never sees your financial information. You can find out about PayPal's security at www.paypal.com/uk.

UK customers who don't want to pay online can place an order online (or use the order form on the website) and send a cheque (in pounds sterling, drawn on a UK bank, payable to Margam Evans Ltd) or pay by bank transfer (ask me for the account details).

Delivery times and charges

Games from Pevans expects to despatch your order in 1-2 working days (during lockdown periods, I have parcels collected, which often adds a day). The cost of delivery depends on the weight, size and value of the game(s) you order and the service you choose. To check delivery charges, add game(s) to your shopping basket and choose how you want them sent.

For UK addresses:

Hermes home delivery takes 3-4 days, is tracked and is cheapest for small orders

Second class post should take 2-4 working days, but is not tracked

First class post should take 1 working day, but costs more and is not tracked.

Collect Plus offers a (tracked) collection service from local shops.

For the rest of the world:

Small Packet (up to 2 Kgs) Standard Air mail takes a week (to Europe and North America) or two and is not tracked (Tracked Air mail costs an extra £3-4 and is required for some countries).

For packages over 2 Kgs, I will get a quote for a courier delivery that should take 7-10 days (though it may cost less to send games individually as small packets) and let you choose.

Note that, if are outside the UK, the price you pay is without UK tax (VAT), but **you are responsible for paying any import duties or taxes** in your own country.

Stock status

I aim to keep the games listed on this website in stock and I show their status as part of the listing. The stock status will be one of these:

In stock – it's on the shelves and should be despatched as usual

Out of stock – I don't have it, but I plan to re-stock

Out of print – It's no longer available, but I'm hoping a new edition/re-print will appear.

Note that a rush of orders may mean that I'm out of stock faster than I can update the website. I will re-stock, though it may take a couple of weeks. If this happens, I will notify you promptly and ask whether you want to cancel your order for a full refund or wait until the games are available again. In the latter case, I will keep you informed of progress and when you can expect your order.

I am able to get most games that are in print. **If you're looking for a specific game**, e-mail Games from Pevans and I'll quote you a price (or put you in touch with an alternative supplier).

Returns and refunds

Customers in the UK have the right to return goods within 14 days of delivery for a full refund. If you want to return any game on these terms, please let Games from Pevans know. Return the game(s), undamaged, to Games from Pevans, 180 Aylsham Drive, Uxbridge UB10 8UF. On receipt, I will refund the amount originally paid.

Outside this cooling-off period and for other countries, I will happily provide a refund for any game that is returned within 30 days, provided it is unopened and undamaged. Let Games from Pevans know and return the game(s) to Games from Pevans, 180 Aylsham Drive, UXBRIDGE UB10 8UF. On receipt, I will refund the cost of the game(s).

If what you receive is damaged, defective or incorrect, please let Games from Pevans know promptly. If I can replace any missing parts (or the whole game), I will do so as soon as possible. Alternatively, return the game(s) as above and I will give you a full refund, including the cost of return postage.

None of this affects your statutory rights.

Privacy and Security

First off, if you pay online, your payment is handled securely by the payment agency (PayPal). Games from Pevans never sees your financial information.

The information Games from Pevans needs from you is your name and address, so that I can send you the games you have ordered. If you are buying online, I need your e-mail address, too, as it connects your payment to your order. For deliveries by courier (including Hermes), I need a phone number and pass this (and your email address) to the courier to facilitate delivery. Apart from this, the information is only used for my internal administration and never provided to any other organisation (except as required by law).

I do ask if you would like to receive occasional news from Games from Pevans – to your e-mail address. If you agree, I will keep you up to date with new games available from Games from Pevans and other relevant information. You will be able to cancel this at any time.

These terms and conditions are also available online at www.pevans.co.uk/Games.
If you have any questions, comments or suggestions, e-mail Games@pevans.co.uk
or write to Games from Pevans, 180 Aylsham Drive, Uxbridge UB10 8UF

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